

November 17, 2006

Dear Dwayne & Paula,

Ruth Ann and I would like to express our sincere gratitude to you and your company for a job well done with the completion of our home in Ocean City, Maryland. We would proudly recommend your company to anyone considering the construction of a new home!

It was a pleasure working with Jeff, Megan and Miss Julie. They are a tremendous asset to your company and were always willing to satisfy and accommodate our every need from start to finish.

We would also like to commend the professional workmanship of the various trades, whose expert craftsmanship was completed in an exemplary manner.

Overall, the construction of our new home was a gratifying experience and are thankful to have chosen Piney Island Builders!

On a disheartening note, Ruth Ann and I regret not allowing your company to handle the subcontracts for the landscaping and irrigation system for our new home. We're not sure what went wrong, but the outside appearance does not compliment our new home. It has been a very disappointing part of the entire project.

Please forward all final documentation (all architect/engineer certified drawings and correspondence pertaining to site preparation, storm water management and foundation) to our Berwick address. Also, please indicate the well depth for our records.

Thank you again for bringing our dream to reality!

Sincerely,

Bill and Ruth Ann Hargraves

Bill & Ruth Ann